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Thursday, October 20, 2011

### **New plans for Utah Health Exchange**

Regence has added NetCare plans and mental health parity benefits for groups classified as “hybrid” – fewer than 50 enrolled but 51+ total employees. These are effective November 1, 2011. Additional products from our new BluePoint and HSA 3.0 plans, and the FocalPoint network will be available for groups enrolling and renewing effective January 1, 2012 and after.

### **New Individual and Family plans for January 1, 2012**

We are excited to announce the launch of four new Individual and Family plans for a January 2012 effective date. The plans offer a broad range of deductible options as well as new provider network choices to meet the specific needs of the UT market. In addition, a new two-tiered coinsurance structure allows members to achieve greater savings through the use of in-network providers. The enhancements to the products are part of our ongoing efforts to offer the highest quality health plans to our members while providing greater choice and opportunities for reducing costs. Training dates to be provided shortly.

### **Mailing to Groups 50 and Under-Requesting Information Required to Comply with the Affordable Care Act**

Regulations under the Affordable Care Act (ACA) require that Regence, and all health insurers, acquire and maintain annual information on the average number of individuals employed with groups we serve. Commencing this month, we will be mailing a letter along with an Average Number of Employees Request Form asking groups to provide the required information. Groups should be encouraged to return the completed form as quickly as possible. Please contact 1-800-289-2132 if you have any questions. [Click here](#)

### **Changes to the mailing frequency of our Explanation of Benefits (EOBs)**

Starting in November, we will streamline our process from issuing EOBs daily, to issuing them twice a month for our Individual, Group and Medigap members. The timing for



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Regence MedAdvantage EOBs will not change. There will be no change in how we process claims or pay providers. Furthermore, we are not changing the mailing frequency for EOBs that accompany reimbursement checks. We will notify groups through an insert in their billing statements beginning with November 2011 bills, and members will be notified on their EOBs, and via [myregence.com](#). [Click here](#)

#### **Is your group's Rx benefit creditable or non-creditable?**

Creditable Coverage notifications to Regence groups were sent in early October, informing a group of the creditable coverage status of their Rx benefit(s), including a copy of the appropriate creditable or non-creditable notice. We have posted the notices on the Web pages in a format which employers can use to insert the necessary information.

Although groups are only required to provide the notice to all Medicare-eligible employees, Regence encourages groups to provide it to all employees so the information is passed to those employees and dependents who may be eligible for Medicare for reasons other than age.

To help you and your groups, we have posted a FAQ and the Creditable Coverage Status Grid on both the agent and employer communication web pages. [Click here](#)

#### **Summary of Benefit Changes and Contract Language Clarifications**

The January 2012 Summary of Changes for both fully insured and self-funded groups have been posted on the Agent and Employer communications pages. The fully insured summary for groups 2-99 will be attached to the 2012 monthly renewal letters. For groups 100+, your Account Executive will include these documents with your renewal paperwork. To view these documents, [click here](#)

#### **New Appeals Contract Language**

A new contract endorsement was sent to members on individual/family plans and group administrators. The effective date of the new endorsement was July 1, 2011. [Click here](#)

#### **Changes to Regence product suite resulting from Utah Abortion Mandate**

The 2011 Utah Legislature passed a bill that amends provisions of the Insurance Code by limiting the type of abortion coverage that may be offered in a health benefit plan, on the state health insurance exchange, or on a federally mandated health insurance exchange; effective on all small and large group and conversion plans as of January 1, 2012.

Under this bill, Regence will be amending coverage. Coverage for termination of pregnancy (abortion) will be provided for all female members only under specific situations. These changes will be effective for all groups on January 1, 2012 and incorporated in the new individual product suite. [Click here](#)

**Please contact your [sales or account executive](#) with questions**

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