

December 29, 2010



**Revised Group Premium Delinquency Policy Effective January 1, 2011** - - With group premiums due the first of each month, our new process will have you and groups hearing from us more often during the 30-day premium payment period. Our increased communications include a billing reminder, delinquency notice, telephone calls and as last resort a cancellation notice. Click here to read more from our Employer web site at <http://www.ut.regence.com/employer/communication/>

**Health Care Reform: Annual Dollar Limits and Benefit Changes** has been emailed to you as well as posted on our Employer and Agent web sites at <http://www.ut.regence.com/agent/communication>

**Health Care Reform: Coverage on Preventive Services** has been expanded on many of our benefit plans. For more information check the flyer posted at <http://www.ut.regence.com/agent/communication>

**Updated Group Administrator Manual** has been posted on the Employer Web site at <http://www.ut.regence.com/employer/manual/>

**Health Care Reform: New Retroactive Cancellation Requirements** - - A new requirement under federal health care reform prohibits group health plans and insurers from cancelling a member's coverage back to a prior date (e.g., rescinding coverage retroactively) except in cases of fraud or intentional misrepresentation of material fact, or unless certain other conditions have been met. A notice regarding these new retroactive cancellation requirements will be sent to the group administrators of fully insured groups on December 29. A separate notice will be sent to the self-funded groups. The new Request for Cancellation form will be posted in the forms section of the agent and employer websites. A copy of the notice has been posted on both the agent and employer communications pages at <http://www.ut.regence.com/agent/communication>

**New Utah Insurance Department regulations:** R590-244; Subsection 7 requires you to maintain a valid email address with the Utah Insurance Department. R590-244-4; Subsection 11 requires agency adherence to miscellaneous license amendments and changes to a tax ID. Click here to read more <http://www.insurance.utah.gov/index.html>

*Ensure a sustainable future - only print when necessary.*