

***This is a partial summary of benefits only and in the event of any inconsistency between this summary and Your Agreement, the terms of the Agreement will prevail. The Agreement contains a complete detail of benefits, limitations and exclusions, and also describes grievance procedures.***

<b>Utah NetCare Conversion</b>		
<b>BENEFIT</b>	<b>CONTRACTING PROVIDER</b>	<b>NON-CONTRACTING PROVIDER</b>
<b>Annual Maximum</b>	\$2,000,000 per Enrollee	
<b>Calendar Year Deductible</b>	\$3,000 per Enrollee; \$6,000 per Family Unit	
<b>Out-of-Pocket Maximum</b>	\$5,000 per Enrollee; \$10,000 per Family Unit	
<b>Ambulance Services</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Chemotherapy and Radiation Treatment</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Durable Medical Equipment and Supplies, Prosthetic and Orthotic Devices</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Emergency Department (Including Professional Services)</b>	After Deductible and \$75 Copayment per visit, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses. You pay balance of billed charge.
<b>Home Health Care/ Home Infusion Therapy Services/Hospice Care</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible and Copayment, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Hospital - Inpatient Facility Care (Including Professional Services)</b> <ul style="list-style-type: none"> <li>• Semi-Private Room Accommodations</li> <li>• Related Services and Supplies</li> <li>• Skilled Nursing Facility (SNF)</li> <li>• Inpatient Rehabilitation</li> </ul>	After Deductible, We pay 80% and You pay 20%* of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Hospital - Outpatient Facility Care (Including Professional Services)</b> <ul style="list-style-type: none"> <li>• Surgery and Related Services</li> <li>• Diagnostic X-ray and Laboratory Services</li> </ul>	After Deductible, We pay 80% and You pay 20%* of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Major Diagnostic Tests</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Maternity Care</b>	You pay \$5,000 Copayment per pregnancy* (Deductible waived).	After Copayment, We pay 100% of Eligible Medical Expenses and You pay balance of billed charges** (Deductible waived).
<b>Mental Health Condition Services</b> <ul style="list-style-type: none"> <li>• Inpatient limited to 4 days per Enrollee per Calendar Year</li> <li>• Outpatient limited to 39 visits per Enrollee per Calendar Year</li> </ul>	After Deductible, We pay 50% and You pay 50% of Eligible Medical Expenses. 50% of Eligible Medical Expenses does not apply toward Out-of-Pocket Maximum.	After Deductible, We pay 50% of Eligible Medical Expenses and You pay balance of billed charges**. 50% of Eligible Medical Expenses does not apply toward Out-of-Pocket Maximum.
<b>Minor Diagnostic Tests</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Office or Clinic Visits for Injury/Sickness</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Office or Clinic Visits for Preventive Care</b> <ul style="list-style-type: none"> <li>• Designated Adult Preventive and Well Baby Care</li> </ul>	We pay 100% of Eligible Medical Expenses.	After Deductible, We pay 75% of Eligible Medical Expenses and You pay balance of billed charges**.

\* If Eligible Medical Expenses for facility charges are greater than the billed charges, Your payment will be this percentage of billed charges.

BENEFIT	CONTRACTING PROVIDER	NON-CONTRACTING PROVIDER
<b>Outpatient Rehabilitation Services</b> <ul style="list-style-type: none"> <li>Limited to 30 visits per Enrollee per Calendar Year</li> </ul>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Prescription Drugs</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Preventive Prescription Drugs</b>	We pay 100% of Eligible Medical Expenses.	After Deductible, We pay 80% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Urgent Care Clinic</b>	After Deductible, We pay 80% and You pay 20% of Eligible Medical Expenses.	After Deductible, We pay 60% of Eligible Medical Expenses and You pay balance of billed charges**.
<b>Benefit Payments for Accidental Injury/Life-Threatening Illness</b>	\$1,000 per Enrollee per Calendar Year for Eligible Medical Expenses received within 7 days after Accidental Injury or within 72 hours after onset of Life-Threatening Illness. When services are received from Non-Contracting Providers, You pay the balance of billed charges**.	
<b>Special Beginnings®</b>	You pay nothing.	

### BLUECARD PROGRAM

When You receive Covered Services outside of Utah be sure to use Participating/BlueCard PPO Providers of the Blue Cross and/or Blue Shield Plan in the area where You receive the services. When You do, the amount You pay for Covered Services is usually calculated from the lower of:

- the actual billed charges for Your Covered Services, or
- the negotiated price that the host Blue Cross and/or Blue Shield Plan passes on to Us.

Often, this “negotiated price” will consist of a simple discount, but sometimes it is an estimated final price that factors in expected settlements with Your health care provider or with a specified group of providers. The negotiated price may also be a discount from billed charges that reflects average expected savings. The estimated or average price may be adjusted to correct for over- or underestimation of past prices. In addition, laws in a small number of states require Blue Cross and/or Blue Shield Plans to use a basis for calculating Your payment for Covered Services that does not reflect the entire savings realized or expected to be realized on a particular claim. When You receive covered health care services in one of those states, Your required payment for those services will be calculated using that state’s statutory methods (see the Agreement for details).

### LIMITATIONS

- During the 12 months immediately following date We received Your application, NO BENEFITS will be provided for Sterilization and a Preexisting Condition (“PEC”). Your limitation will be reduced by the aggregate periods of Creditable Coverage applicable to You as of the date We received Your application.
- A “Preexisting Condition” is a physical or mental condition for which medical advice, diagnosis, care or treatment was recommended or received within 6 months prior to the date We received Your application. See Agreement for details regarding crediting of coverage.
- Limited coverage is available for certain solid organ transplants and bone marrow and stem cell transplants (see the Agreement for details).

**WHAT IS NOT COVERED** – This is only a partial summary of exclusions. The Agreement contains a complete list of exclusions.

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>Artificial heart, pancreas, or liver implants; bone marrow transplants except in the treatment of certain conditions (see Agreement for details)</li> <li>Certain treatments of mental disorders; for example biofeedback, sensitivity training, hypnosis, family or marital problems, behavior disorders, psychosexual dysfunction, learning disabilities, mental retardation (see the Agreement for complete details)</li> <li>Cosmetic surgery; weight-loss treatment, including but not limited to surgical procedures and their reversals or revisions</li> <li>Counseling services, training or educational services, or services received to apply toward earning a degree</li> <li>Custodial care; Over-the-counter drugs and medicines</li> <li>Experimental or investigational treatments or procedures</li> <li>Genetic studies; non-prescription contraceptives; reversal of sterilization; reesterilization; artificial insemination; and in vitro fertilization</li> <li>Massage therapy; music, art, dance, or recreation therapy</li> <li>Physical fitness exercise equipment and spa or club memberships</li> <li>Services covered by Workers Compensation, government-sponsored programs and other insurance (such as no-fault automobile insurance)</li> <li>Services determined by Us to be not Medically Necessary</li> <li>Services for temporomandibular joint (TMJ) dysfunction; dental care; jaw surgery for augmentation or reduction; appliances or restorations to increase vertical dimensions or to restore occlusion</li> </ul> | <ul style="list-style-type: none"> <li>Services for which the Enrollee has no legal obligation to pay</li> <li>Services provided before the coverage begins or after coverage ends</li> <li>Services provided for or in connection with a non-Covered Service, including complications resulting directly from non-Covered Services rendered by a member of the patient’s immediate family</li> <li>Services not licensed in Utah; Treatments or procedures outside generally accepted health care practice including holistic, homeopathic, ecological or environmental medicine; acupuncture</li> <li>Services not specifically listed in the Agreement as covered</li> <li>Services rendered by halfway houses, public or private schools</li> <li>Services provided for or in connection with erectile dysfunction</li> <li>Surgical correction of refractive errors of vision; eyeglasses, hearing aids or similar devices; routine foot care; corrective shoes and shoe accessories; personal convenience or hygiene items; special formulas, food supplements, or special diets</li> <li>Taxes, surcharges, tariffs, duties, assessments, or similar charges</li> <li>Telephone consultations, “missed” appointments, travel expenses, shipping, handling, postage, interest or finance charges</li> <li>Treatment of Illness or Injury caused by participation in illegal acts of violence; and services provided as a result of a court order or for other legal proceedings</li> <li>Vision and hearing examinations and/or preventive medical care, except as specifically provided</li> </ul> |
|---|---|

\*\*Of the balance of billed charges, which You pay, amounts in excess of Eligible Medical Expenses do not apply toward Your Maximum Coinsurance.

**myRegence.com** is designed to advise you on health care and lifestyle options, navigate you through the health care system, and reward you who make healthy choices. Go to **www.myRegence.com** and view claims; get fitness and nutrition tips; learn about medical conditions, medications and formulary information; search for doctors; and research cost and care options.