



Regence BlueCross BlueShield of Utah is an Independent Licensee of the Blue Cross and Blue Shield Association

## **Important Notice about Prescription Drug Claims**

Our processes for prescription drug claims vary, depending on what plan you are enrolled on at the time of service. Members whose plans are being discontinued this July may need to follow a new process for submitting prescription drug claims at that time. Other members may continue to purchase prescription drugs as before.

Please follow the steps below to determine the process for submitting prescription drug claims on the plan we are recommending for you this July:

1. Check the enclosed Benefit Summary Comparison to find out what plan we are suggesting for you. Look for the column with the header: "New Plan".
2. Find the deductible amount on that recommended new plan.
3. Look below to see if the plan and deductible level we are recommending for you on the new plan is listed below.
4. If it is listed below, be sure to read how prescription drug claims are processed on the new plan.
5. If it is not listed below, you will simply show your Regence ID card at the pharmacy and receive the Regence discounted rate. Your pharmacy will file the prescription drug claim for you.

Below are the plans and deductible levels that use the reimbursement method of processing prescription drug claims.

### **BlueChoices Plans**

Members enrolled on the following plans submit paper reimbursement forms for prescriptions received:

- BlueBasic Coinsurance Plans – Deductible levels \$2,500, \$5,000 or \$7,500.
- BlueAdvantage Coinsurance Plans – Deductible levels \$2,500, \$5,000 or \$7,500.

If you are enrolled in one of the above plans after July 1, 2008, you can expect to pay the Regence discounted rate at the pharmacy and submit a claim form to Regence for re-imburement. You can find that form on our Web site at:

<http://www.ut.regence.com/docs/forms/memberClaimForm.pdf>

**The new Regence HSA Healthplan**

The process is the same for all deductible levels. It is important that you provide your provider with your health plan member ID card at the time of your visit, so your provider bills Regence. This is regardless of whether or not you have met your deductible. This ensures that you get Regence's discounted rate and that Regence is able to accurately track your deductible amount if prescription drugs are covered under your health plan. You will need to pay the full, discounted cost of the prescription at the time of purchase, using your HSA debit card or any method of payment you choose.

If you do not have prescription drug coverage or have not met your deductible, Regence will track this claim against any applicable deductible and you will not receive any reimbursement.

If you have prescription drug coverage and you have met your deductible, you will receive a reimbursement from Regence covering the amount of the prescription covered by your health plan. If you have reached your out-of-pocket maximum, you will receive full reimbursement from Regence. This amount can be re-deposited into your HSA.