

Electronic Funds Transfer (EFT)

Regence BlueCross BlueShield of Utah (Regence BCBSU) offers Participating Providers the option of having claim payments deposited directly into their bank account.

Advantages:

- Accelerate delivery of claims payments
- Eliminate possible lost or stolen checks

Getting Started:

- Contact Customer Service at 1 (800) 537-8715, or
- Download and complete the Authorization Agreement for Automatic Deposits (ACH Credits) form
- Mail the completed *ACH Credits* form with a voided check from your bank account to:

Regence BCBSU
P.O. Box 30270 M/S 2
Salt Lake City, UT 84130-0270

Note: If you bank with Bank of America, Wells Fargo or Zions Bank[®], you may fax your completed form and voided check to (801) 333-6554.

- Your electronic payments will begin approximately two weeks after we receive your complete information. *Note:* Regence EFT deposits for BlueCard[®], InnovaSM, Engage[®] and ActivateSM payments will be made two business days after the payment voucher date to comply with National Automated Clearing House Association (NACHA) guidelines.

If you change bank accounts, please notify Customer Service, and keep your existing account open until Regence BCBSU can transfer the EFT to the new account.