

Electronic Transactions

We are committed to helping provider offices maximize their use of online tools and increase efficiencies. We are taking steps to reduce paper use and acknowledge our responsibility as corporate citizens to safeguard natural resources and the environment for future generations. As part of these commitments, we are pleased to offer several electronic transaction options including, claims submission and attachments, electronic funds transfer (EFT) and paperless vouchers.

Benefits include:

- Decreased data errors
- Reduced administrative costs
- Improved cash flow, resulting from:
 - Reduced paperwork
 - Expedited account reconciliations and claim processing
 - Confirmation reports for submitted, received and denied claims

We accept and transmit the following American National Standards Institute (ANSI) transactions:

Type	Description
270/271	Eligibility Request and Response
276/277	Claims Status Inquiry and Response
277FE	Front End Acceptance and Error Report
278	Referrals, Precertifications and Pre-authorization Inquiry and Response
835	Remittance Advice
837	Health Care Claims for: <ul style="list-style-type: none">• Dental• Institutional• Professional
864	Unformatted Error Report
997	Transactional Acknowledgements

Electronic claims submission options

Batch transactions: Offices submitting batch transactions may use Utah Health Information Network (UHIN), a full-service clearinghouse.

To get started, contact UHIN at (801) 446-7705 to receive a trading partner number (TPN) and password. To complete the setup process, contact Regence EDI Support Staff via email at EDIsupport@regence.com or call 1 (888) 344-5583.

Non-batch transactions: Smaller practices may prefer to use Office Ally™, a Health Insurance Portability and Accountability Act (HIPAA)-compliant clearinghouse to submit their electronic claims. They offer free electronic claims submission to more than 2,300 health plans.

Learn more and register at www.officely.com.

Claim attachments

Save time and money when you submit attachments electronically.

Attachments include:

- X-rays
- Chart notes
- Dental records
- Medical records
- Accident reports
- Laboratory reports

We have partnered with the following vendors for electronic claim attachments:

- Medical Electronic Attachment, Inc. (MEA) (Medical)
- National Electronic Attachment, Inc. (NEA) (Dental)
- Office Ally (Medical and dental)

Note: Enroll with MEA now through March 31, 2012 and your one-time registration fee will be waived and the fixed monthly fee or per attachment fee will be covered by Regence through March 31, 2012. Use the Regence promotion code **TRG12** when you register to receive this offer.

Paperless voucher options:

- **Provider Center:** Download or view a portable document format (PDF) of your paper voucher
- **Electronic Data Interchange (EDI):** Receive 835 Remittance Advice transactions

Electronic funds transfer (EFT)

Claim payments can be deposited directly into your bank account. If you are not already receiving electronic payments, we encourage you to consider the following advantages:

- Eliminate lost or stolen checks
- Fast, secure delivery of claims payments
- Eliminate trips to the bank to deposit checks

In addition, existing software at many provider offices can automatically reconcile payments received against claims posted when EFT is used in combination with electronic remittance advices (ERA).

Note: To enroll in EFT you must also agree to receive paperless vouchers using one of the options listed above.

Resources

Additional information about these electronic transactions is available on our *Provider Web Site*, www.ut.regence.com/physician, in the Claims & Billing section, under Electronic Transactions.